

EXHIBIT “B”

Repair Order Detail - Internal Copy

RO Number: 606649

RO Status: CLOSED

Customer: WHEELER, JAMES ROBERT

Phone(s): Contact: (903)806-7523

Main: (903)806-7523

[Click to View Cust Copy](#)

Vehicle: 1GCPYBEK7MZ174386

2021 SILV

Silver

Cell: (903)806-7523

PSX_9943

Mileage: 48,846

Service advisor: 330

Tag number: T12211

9/27/21

Payment type: CASH

Promised time: 03:30 PM

Promised date: 11/18/2021

Waiter: No

Estimate: 0.00

Customer Comments: No

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A C/S LOUD RATTLE-CLANKING SOUND FROM UNDER HOOD WHEN MOTOR RUNNING  
4066750 WC4 CRANKSHAFT 31.10 4,079.39  
REPLACEMENT

Tech(s): 20

|          |                   |        |
|----------|-------------------|--------|
| 12695573 | 1 F-COVER         | 305.56 |
| 12697973 | 1 F-(S)CAMSHAFT   | 649.09 |
| 12698637 | 1 F-(S)CAMSHAFT   | 141.47 |
| 12663277 | 16 (S)ADJUSTER    | 60.16  |
| 12691897 | 1 F-(S)ACTUATOR   | 102.45 |
| 12691898 | 1 (S)ACTUATOR     | 98.32  |
| 12706091 | 2 (S)BOLT         | 76.76  |
| 12702894 | 2 (S)MAGNET       | 67.94  |
| 11548469 | 8 F-(S)BOLT       | 29.60  |
| 12664179 | 1 F-(S)CRANKSHAFT | 660.41 |
| 12663477 | 5 F-(S)BEARING    | 17.80  |
| 11547674 | 10 (S)BOLT        | 39.00  |
| 12693989 | 1 (S)SEAL         | 3.59   |
| 11548686 | 1 (S)BOLT         | 5.59   |
| 12707673 | 1 F-(S)HOUSING    | 54.61  |
| 11548178 | 10 (S)BOLT        | 33.60  |
| 11548183 | 5 (S)BOLT         | 18.80  |
| 12663348 | 1 (S)GASKET       | 25.08  |
| 12671643 | 1 F-(S)GUIDE      | 10.21  |
| 12671645 | 1 F-(S)GUIDE      | 7.68   |
| 12701225 | 16 F-(S)ARM       | 84.32  |
| 12691233 | 1 F-(S)GASKET     | 35.78  |
| 11547740 | 10 F-(S)BOLT      | 37.60  |
| 11548183 | 3 (S)BOLT         | 11.28  |
| 12663797 | 1 F-(S)GUIDE      | 12.28  |
| 12663426 | 1 F-(S)GASKET     | 5.31   |
| 12698384 | 2 (S)GASKET       | 6.72   |
| 12666026 | 1 (S)SEAL         | 4.92   |
| 12665976 | 1 F-(S)GASKET     | 4.77   |
| 12665975 | 1 F-(S)GASKET     | 3.65   |
| 12668035 | 1 F-(S)SEAL       | 3.56   |
| 12687166 | 1 GASKET          | 16.55  |
| 12687885 | 1 (S)GASKET       | 8.48   |
| 84941400 | 1 GASKET          | 5.44   |
| 11549150 | 2 (S)BOLT         | 7.50   |
| 11549086 | 2 STUD            | 12.06  |
| 11588835 | 2 (S)NUT          | 9.34   |
| 12663529 | 1 GASKET          | 3.53   |
| 12696999 | 1 GASKET          | 4.54   |
| 12663528 | 1 GASKET          | 4.77   |
| 12667635 | 1 GASKET          | 3.70   |

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2021 SILV

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PSX\_9943

Mileage: 48,846

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|          |                         |        |
|----------|-------------------------|--------|
| 12663312 | 1 (S)PIPE               | 47.25  |
| 12663540 | 4 (S)GASKET             | 17.40  |
| 12662045 | 1 (S)FOLLOWER           | 30.12  |
| 12667009 | 1 (S)SEAL               | 3.70   |
| 12700915 | 1 (S)SEAL KIT           | 122.12 |
| 12713653 | 1 (S)PAN                | 96.03  |
| 12692513 | 1 CLIP                  | 3.83   |
| 12691858 | 1 F-(S)TENSIONER        | 37.76  |
| 55495105 | 1 XPF66                 | 7.37   |
| 12346290 | 2 COOLANT DEXCOOL CONC  | 40.44  |
| 19333512 | 1 THREAD SEALANT        | 21.87  |
| 88862587 | 1 CAM PRE-LUBE & LIFTER | 26.74  |
| 12693566 | 1 F-(S)BEARING KIT      | 39.41  |
| 12693045 | 1 F-(S)PUMP             | 145.08 |
| 12663473 | 1 F-(S)BEARING          | 4.50   |
| 12663474 | 2 F-(S)BEARING          | 7.12   |
| 12663475 | 2 F-(S)BEARING          | 7.12   |
| 19369831 | 1 SEALANT               | 33.51  |
| 12689669 | 1 (S)SEAL               | 3.53   |
| 12716029 | 1 F-(S)COVER            | 36.49  |
| 19420057 | 6 0W20 DEX1 F/S GEN2    | 37.62  |
|          | BULK JAM                |        |

Pts: 3,462.83 Lbr: 4,079.39 Other: 0.00 Total Line A: 7,542.22

Story: 48913 PITTED CAMSHAFT LOBES AND ROLLERS FINGER ARMS. 4066750

3110 REMOVED CAMSHAFT HOUSING TO INSPECT PER 9-7010422501.

FOUND PITTED CAMSHAFT LOBES AND ROLLER FINGER FOLLOWERS.

DRAIN OIL AND INSPECT FILTER, OIL AND FILTER CONTAMINATED

WITH METAL. OPEN CASE AND CALL TAC. TO EXPLAIN AND ASK FOR

GUIDANCE WAS TOLD TO INSPECT ENGINE TO DETERMINED IF ENGINE

WAS REPAIRABLE OR NOT. PULL ENGINE OUT OF TRUCK, REMOVED OIL

PAN, CRANKSHAFT INSPECT BEARINGS AND CRANKSHAFT FOUND PITTED

BEARINGS(MAIN AND CONNECTING RODS) CRANKSHAFT DISCOLORED AND

HAVE LINES DEEP ENOUGH TO CATCH WITH FINGER NAILS, ENGINE

BLOCK NOT COMPROMISED. REMOVED OIL PLUS AND CLEAN ENGINE

BLOCK OIL PASSAGES WITH SOLVENT AND CHOP AIR. REPLACE

CRANKSHAFT, INSTALLED NEW MAIN CAP BEARINGS, CONNECTING ROD

BEARINGS, CAMSHAFT HOUSINGS, BOTH CAMSHAFT, BOTH CAMSHAFT

ACTUATORS, ACTUATOR VALVES, ACTUATOR SOLENOIDS, HYDRAULIC

LASH ADJUSTERS, OIL PAN. ALSO FOUND PITTED CHAIN GUIDES.

INSTALLED NEW GUIDES, TENSIONER WITH SHOE AND ALL NECESSARY

GASKETS SEALS AND BOLTS NEEDED TO COMPLETE REPAIRS. FILL

WITH NEW OIL, COOLANT, BLEED COOLING SYSTEM, EVACUATE AND

RECHARGE AC SYSTEM, ROAD TEST 40 MILES, INSPECT FOR ENGINE

NOISE NO ABNORMAL ENGINE NOISE DUPLICATED AT THESE TIME.



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2021 SILV

Silver

PSX\_9943

Mileage: 48,846

Payment type: CASH

Waiter: No

Service advisor: 330

Promised time: 03:30 PM

Estimate: 0.00

Tag number: T12211

Promised date: 11/18/2021

Customer Comments: No

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 LABOR CHARGE INCLUDES R/R CRANKSHAFT, CLEAN OIL PASSAGE,
 FILL AND BLEED COOLING SYSTEM, EVACUATE AND RECHARGE A/C
 SYSTEM. EVACUATE CODE#ReHm0BhUD@00K03%pD1 RECHARGE
 CODE#Qenm0BhUD@00K00*A6s
 ~~~~~

|                                             |           |             |               |  |       |
|---------------------------------------------|-----------|-------------|---------------|--|-------|
| B** PARTS ONLY                              |           |             |               |  |       |
| PO                                          | IC        | PARTS ONLY  | 0.00          |  | 0.00  |
| Tech(s): 20                                 |           |             |               |  |       |
| 84578275                                    |           | 1 (S)BLADE  |               |  | 19.89 |
| 23387855                                    |           | 1 (S)ARM    |               |  | 23.09 |
| Pts: 42.98                                  | Lbr: 0.00 | Other: 0.00 | Total Line B: |  | 42.98 |
| Story: 48886 INSTALLED WIPER ARM AND BLADE. |           |             |               |  |       |

|                           |      |
|---------------------------|------|
| Customer Pay              |      |
| Labor                     | 0.00 |
| Parts                     | 0.00 |
| Lube                      | 0.00 |
| Sublet                    | 0.00 |
| Miscellaneous/Shop Charge | 0.00 |
| Deductible                | 0.00 |
| Total Charges             | 0.00 |
| Less Insurance/Adjustment | 0.00 |
| Sales Tax                 | 0.00 |
| Total                     | 0.00 |

# Repair Order Detail - Internal Copy

RO Number: 667530

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Customer: WHEELER,JAMES ROBERT

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Phone(s): Contact: (903)806-7523

Main: (903)806-7523

Cell: (903)806-7523

Vehicle: 1GCPYBEK7MZ174386

2021 SILV

Silver

PSX\_9943

Mileage: 78,523

Payment type: CC, COL, COP

Waiter: No

Service advisor: 331

Promised time: 03:30 PM

Estimate: 0.00

Tag number: T18123

Promised date: 01/18/2023

Customer Comments: No

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A Check engine light is on-report
 300 CP Check engine light is 1.70 308.96
 on-report

 Tech(s): 36
 12721653 1 X(S)PUMP 104.27
Pts: 104.27 Lbr: 308.96 Other: 0.00 Total Line A: 413.23
Story: 170 P1467 SET IN ECM. EVAP PURGE PUMP HAS FAILED. REPLACED
EVAP PURGE PUMP
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Customer Pay
Labor      308.96
Parts      104.27
Lube      0.00
Sublet      0.00
Miscellaneous/Shop Charge      0.00
Deductible      0.00
Total Charges      413.23
Less Insurance/Adjustment      43.36
Sales Tax      8.60
Total      378.47

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